

Guide to Subscribe and Unsubscribe eBill

Visit our page at <https://customerportal.iwk.com.my/> and log in using your credentials. If you haven't registered on the Customer Portal yet, please proceed with the registration.

Layari laman sesawang di <https://customerportal.iwk.com.my/> dan terus log masuk dengan kata laluan anda. Pastikan anda sudah daftar Portal Pelanggan dan sekiranya belum, sila teruskan dengan pendaftaran Portal Pelanggan.

Member Account

Sewerage No.	Nickname	Outstanding Amount	
[REDACTED]	cust	RM0.00	PAY BILL
[REDACTED]	Test Account 2	RM131.08	PAY BILL
[REDACTED]	[REDACTED]	RM20.00	PAY BILL
[REDACTED]	[REDACTED]	RM26.00	PAY BILL
[REDACTED]	[REDACTED]	RM0.00	PAY BILL

[View All Account](#) | [Add New Sewerage No.](#) | [Manage Sewerage No.](#)

1. Click 'View All Account'

If the account is not listed in the Member Account page, please click to Add New Sewerage No

Klik 'View All Account'

Sekiranya, Nombor Akaun tidak tertera di senarai 'Member Account', sila klik 'Add Sewerage No' untuk menambahkan senarai akaun

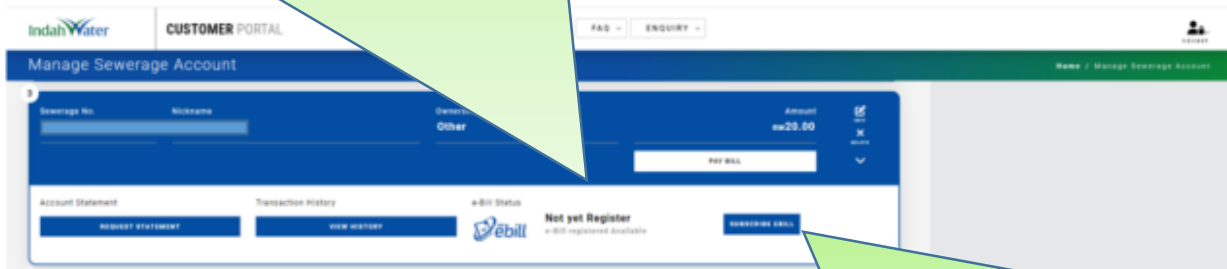
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2. Pay attention to the eBill status which will provide you the status and availability of eBill registration. Please note that each account can only be registered eBill once

Sila ambil perhatian kepada status eBill yang akan memberikan anda maklumat tentang status terkini dan ketersediaan pendaftaran eBill.

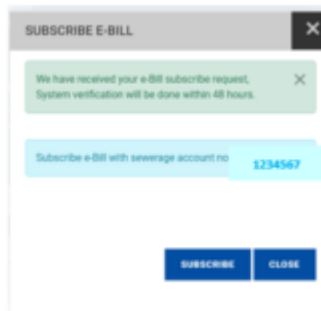
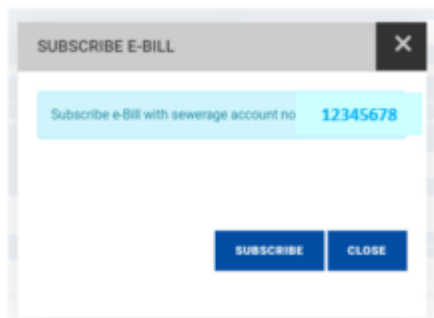
Sila ambil perhatian bahawa setiap akaun hanya boleh didaftar untuk eBill sekali sahaja.



3. Proceed to click 'REGISTER EBILL' to register, if the eBill status is available. Proceed to click 'UNSUBSCRIBE' to cancel eBill subscription

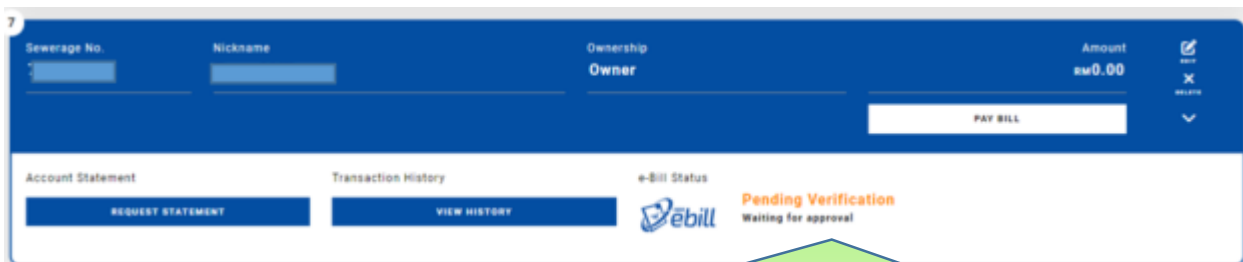
Sila klik 'REGISTER EBILL' untuk pendaftaran eBill, sekiranya statusnya tersedia ada.

Sila klik 'UNSUBSCRIBE' untuk pembatalan eBill



4. Proceed to click 'SUBSCRIBE' upon prompted.

Sila klik 'SUBSCRIBE'



5. Please allow approximately 48 hours for the verification process. Your eBill will be automatically emailed to your registered email address on your next billing cycle

Sila beri masa kira-kira 48 jam untuk proses pengesahan. eBill anda akan dihantar secara automatik ke alamat emel yang didaftarkan pada kitaran bil seterusnya..